Thomson Reuters (Scientific) LLC. 1500 Spring Garden Street, Philadelphia, Pennsylvania 19103 USA. Telephone: +1 (215) 386-2100 or toll-free in the United States and Canada: +1 (800) 336-4474, option 2, then 1. Fax: +1 (215) 386-2911. E-mail: customerservice@thomsonreuters.com. Web: www.thomsonreuters.com/products/ip/patents/derwent/index.html